



## ABOUT US

Hands On is an IT consulting and support services provider based in Hungary and supporting clients across Europe.

Our clients have ranged from multinational companies seeking to securely mobilize their workforce, to boutique consulting firms aiming to improve their knowledge management processes, to NGOs and EU Grant recipients needing IT infrastructure and communications management support.

Hands On is proud of its personalized, problem-solving, solution oriented, and attention-to-detail approach that has allowed it to build a reputation of reliability and trust among its clients.



## OUR CLIENTS

### Major Corporate Multinationals:

- Professional Services: Deloitte, KPMG
- Banks and Financial Services: Raiffeisen, CIB, Provident Financial
- Insurance firms: Allianz, Aegon
- FMCG beverage companies: SAB Miller, Dreher, InBev

### Specialized Service Consultancies:

- EU Health Project Grantees and Advisors
- Hydrocarbon strategic consultancy
- Non-Profit Aid, Grantmaking, Advocacy, and Education organizations:
  - ▶ Syrian Aid Delivery and Development organization
  - ▶ Soros Foundations
  - ▶ Universities and Research Institutes
  - ▶ Political parties



## OUR FIELDS OF ACTIVITY

### Communications and Collaboration Systems Management

Managing the platform infrastructure and user support for secure electronic communication and team collaboration services on desktop and mobile devices.

- Secure E-mail and Data Management on desktop and mobile devices
- Content and Knowledge Management and secure real-time Team Collaboration tools
- Global remote and on-site video conferencing set-up, training, and coordination

#### Platforms:

Google-Suite, Office 365, BlackBerry Work, Good for Enterprise, MS Exchange, Box, DropBox, OneNote, Evernote  
Atlassian Confluence, HipChat, Slack, MeisterTask, Trello  
WebEx, Go-To-Webinar, Go-To-Meeting, Zoom, Appear-In

### IT Project Management

Project management from design to implementation for: website development, aid voucher design and redemption, phone banking, data filtering, and e-mail system and user account migrations, SEO, dashboard visualizations, digital signatures, aid monitoring and evaluation, procurement tracking and reporting.

#### Platforms:

NationBuilder, CallHub, WordPress, Joomla, Google Analytics, QR-code scanning systems, DocuSign, Cyfe, Google Awesome Tables, CommCare, Kobo ToolBox

### Technology Infrastructure Management

Remote installation, management, and security compliance monitoring of PCs, Servers, mobile devices and user accounts.

- PC remote installation and software license management,
- Mobile device monitoring and management
- Asset compliance tracking and inventory management.
- Security anti-virus and malware monitoring
- Server up-time monitoring and remote server cloud back-ups
- Domain registration and management

#### Platforms:

TeamViewer, F-Secure, Parallels, LogMeIn, Samanage, Pingdom, Webenlet, iDrive, GFI, SolarWinds